



## Job Announcement

### Consumer Health Advocate

Greater Bakersfield Legal Assistance, Inc. (GBLA) seeks a Consumer Health Advocate to join our Kern Health Consumer Center. Under the supervision of the Project Supervising Attorney, the Consumer Health Advocate will be responsible for providing one-to-one technical assistance and support to low income families to ensure immediate access to quality healthcare, responsible for providing education and community outreach on enrollees' right to file grievances, appeals, and requests for independent medical reviews. The Consumer Health Advocate will monitor HMOs throughout the county to detect problems with the grievance and appeals process, and provide culturally appropriate and linguistically sensitive services focusing on vulnerable individuals such as those with disabilities and limited English proficiency.

**Qualifications:** BA degree preferred, but will consider other candidates who exhibit leadership qualities and who exceed minimum qualifications

- Bilingual (English / Spanish)- Preferred
- Must have a desire to improve health outcomes for low-income populations
- Experience in the HMO/Medi-Cal grievance and appeals process
- Must be assertive with demonstrative leadership qualities
- Must be dependable and reliable
- Must exhibit superior interpersonal, oral and written communications and ability to communicate with a broad audience
- Must have own transportation, California driver's license, and proof of insurance
- Must be able to work a flexible schedule including evening and weekends
- Must have experience outreaching to diverse individuals and groups
- Must be computer literate, knowledge of Word, Excel and Outlook
- Other duties as assigned

**Compensation:** Position is an hourly with position with a wage commensurate with qualifications and experience. GBLA offers a generous benefit package, a 37.5-hour workweek, paid sick and vacation leave. 100% employer-paid medical premium for employee (dependent coverage optional though a Sec 125 plan paid by employee) 100% employer-paid premium dental and life insurance for employee and dependents. 100% employer paid long/short term disability for employee. Employee also has the option to participate in a 403(b) retirement plan, employee only contributions.

**How to Apply:** Cover letter and resumes are reviewed upon receipt and qualified applications will be invited to an interview.

Applications will be accepted until the position has been filled. Email your cover letter detailing your interest in the position, resume, writing sample and 3 professional reference to [careers@gbla.org](mailto:careers@gbla.org)

*GBLA is an equal opportunity employer and all qualified applicants will receive consideration without regard to their race, religion, ancestry, national origin, sex, sexual orientation, gender identity, transgender status, age, disability, marital status, or medical condition*